Do you have a verification of all districts/parties impacted?
CrowdStrike has published an interim report with the number of impacted districts and students. PowerSchool does not anticipate a change in the number or identity of impacted parties between now and the final report. Please note, the final report will not include the list of impacted parties. This list will be provided to the WNYRIC from PowerSchool and we will re-confirm with all districts upon receiving it.   Based on the instructions sent last week, NF was impacted – two tables of information – students and teachers / staff. We do not know exactly who as of today.

After the notification process, where do we direct notification questions?
Notifications will go to all impacted students and teachers. Notifications will be facilitated by Experian. They will be running a website and call center that impacted parties can be directed to for answers to their questions. PowerSchool is in the process of training Experian staff. Notifications will start to roll out in the next 10-12 days. Districts will be given verbiage about these resources to share as needed in the coming days.

Will PowerSchool use any other means of communication with parents, i.e., by mail?
PowerSchool will solely utilize email notifications. PowerSchool will provide supplemental verbiage for media, website announcements, and other deployment systems. The district can use these as they see fit. Minors will receive notifications through their parents' email addresses if available.

What is PowerSchool doing about students who have graduated?
PowerSchool will provide information to be posted on the school website and handle media notifications. They do not recommend a paper mailing as it may lead to delivering notifications to incorrect/past addresses, causing additional unauthorized releases of information.

When will notifications be sent from PowerSchool?
Starting in the next 10-12 days and then rolling out from there. Phased rollout. Next couple of weeks for the templates and verbiage.

When can we begin purging unnecessary data from our PowerSchool tables?
PowerSchool recommends not purging data anytime soon. They want to ensure all data needed legally, for notifications, and with cyber insurance is available. They will provide guidance and directions on how to do this when the time comes.

When PowerSchool notifies impacted parties which fields will they be pulling email addresses from?
Many school districts utilize custom fields, and many have email addresses stored there. PowerSchool took note of this question and will evaluate as part of their notification process.